



Transform special-order procurement with Deloitte's GenAI Buyers Assistant

Looking to optimize your current source-to-pay (S2P) operations? Generative AI (GenAI) powered solutions have the potential to transform digital procurement by giving organizations what they need: a streamlined, efficient, and user-friendly buying process that improves transparency, automates research tasks, and integrates with existing business processes.

Generative AI- buyer assistant tool

Deloitte's Buyer's Assistant, powered by Oracle's GenAI services, can make the processing of non-contract requisitions more intuitive, efficient, and effective. The autonomous and proactive tool reviews and understands the purchase request and then suggests a course of action, while the buyer maintains control over final decisions. By automating the process of researching price agreements, suppliers and validating results, the assistant enables buyers to focus on more strategic areas and activities.

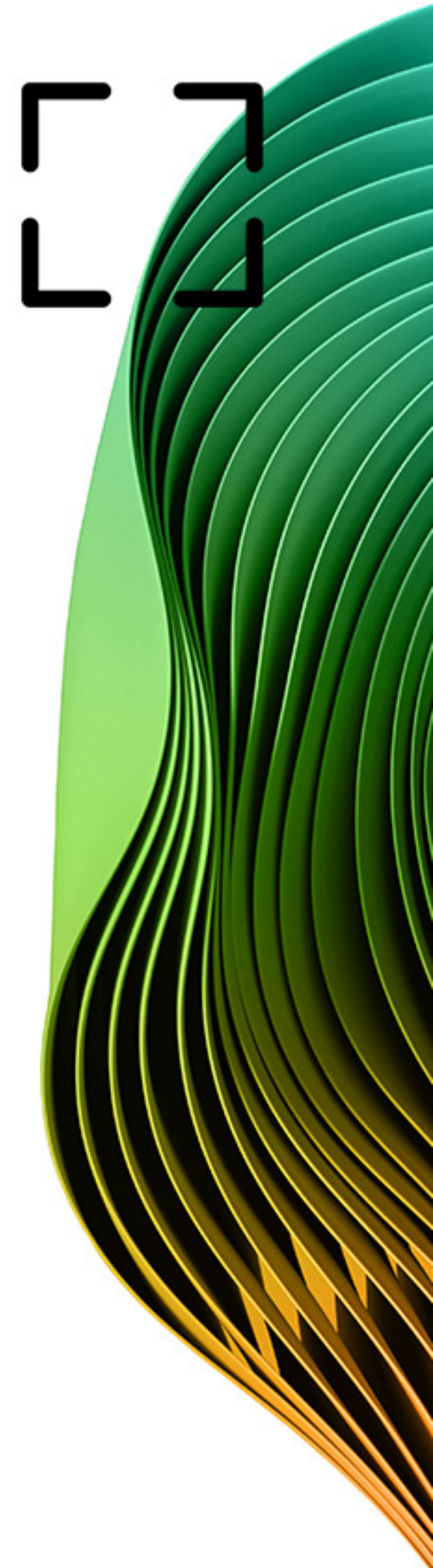
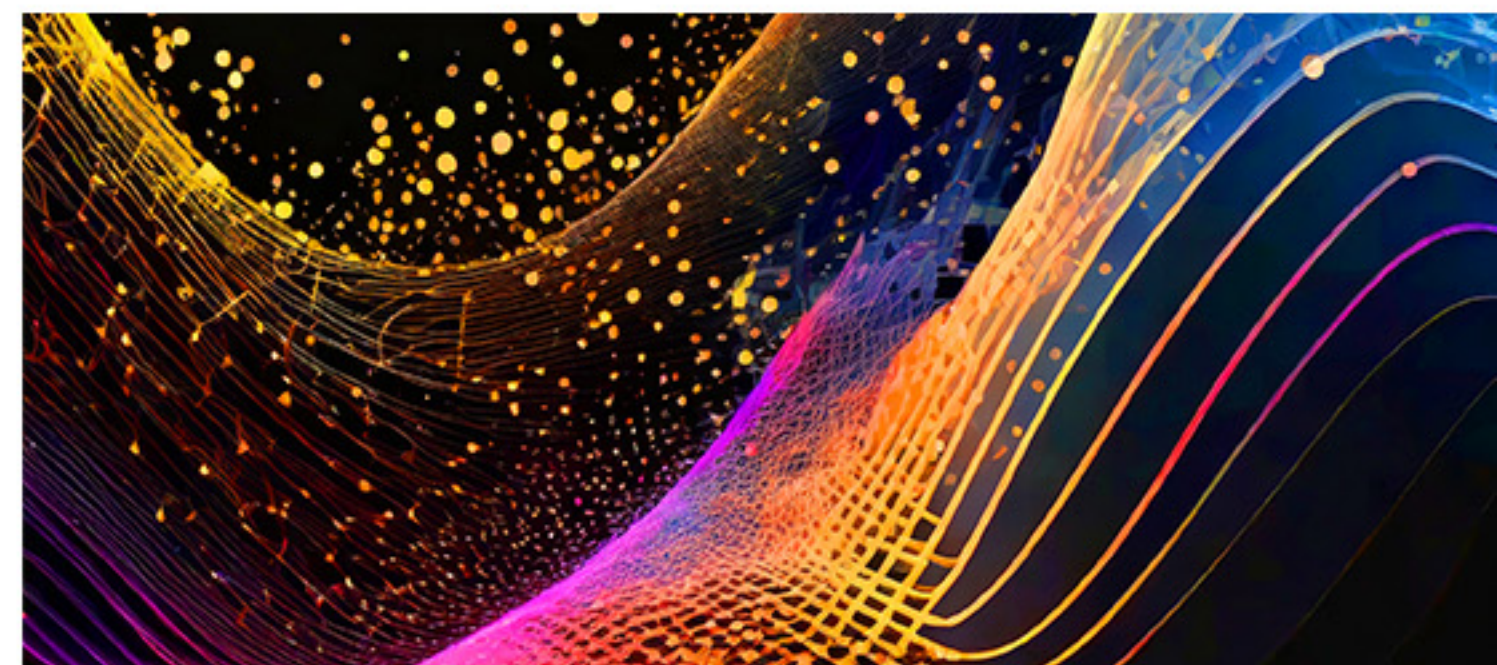
Features

- **Accurate, reliable output:** Improved efficiency due to autonomous research and accuracy feedback loop
- **Integration and adoption:** The tool is built on top of existing processes, reducing the need for user training
- **Comprehensive search:** If the assistant cannot find a product match within ERP it can also search in 3rd party contract repositories; if no match there it will search the internet for suitable suppliers and recommend options
- **Ease of return:** the tool automatically generates return notes to aid in the requester's understanding of what needs to be fixed as well as save time for the buyer
- **Accuracy reporting:** Recommendation accuracy reports help improve the solution, with the goal of fully automating tasks in the future

Value Created

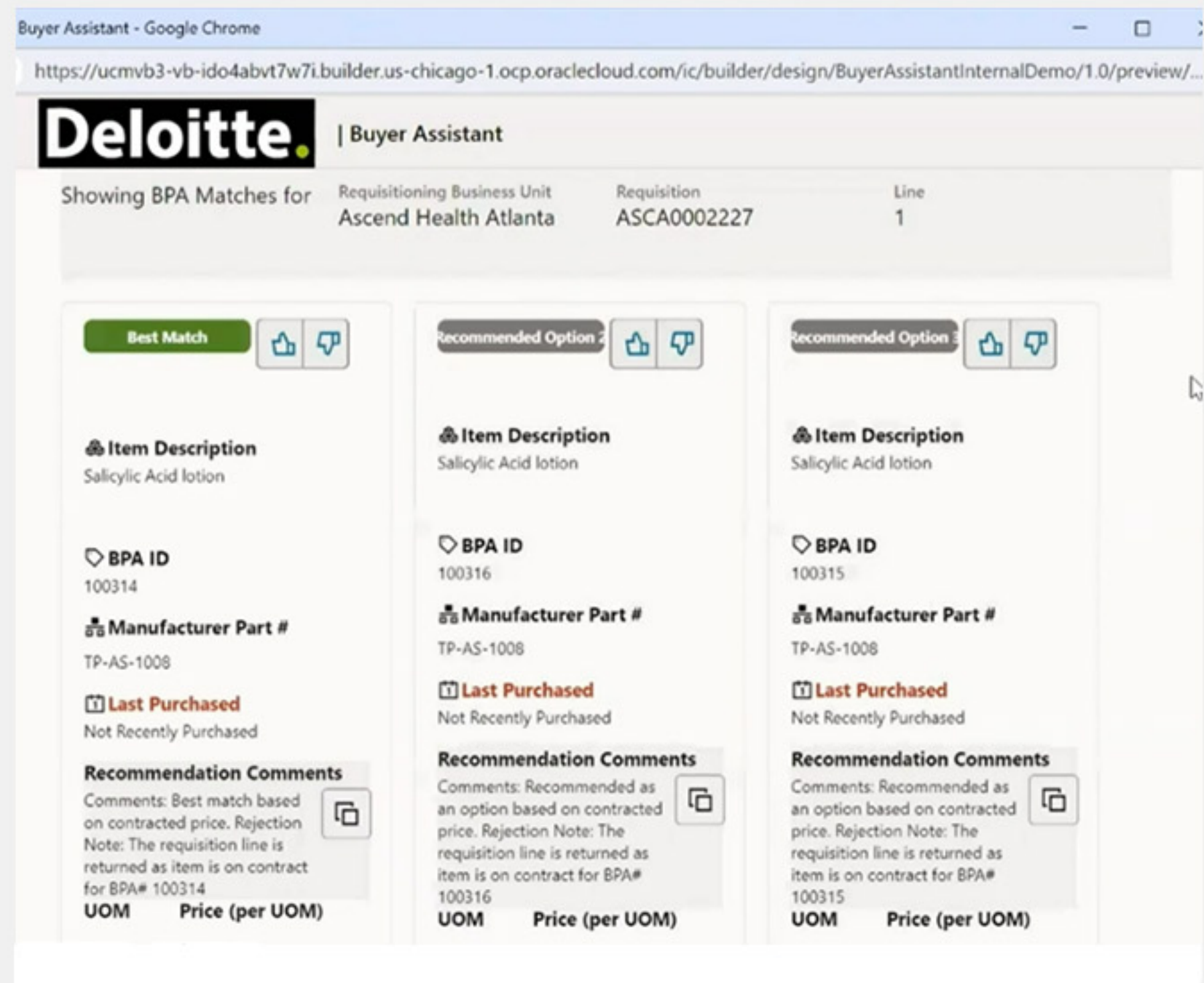
Up To 88% efficiency improvement

Time to process one non-contract requisition line reduced from 8 minutes to ~1 minute



Key Capabilities

- **Autonomously parse** through historical data and recommend appropriate suppliers based on valid item, best price, lead time, availability, reliability, and other parameters
- When contracts for identical or similar items exist, **the assistant provides the three best matches.**
- Thumbs up/down feature allows user to provide feedback on the recommendation. The tool then uses this feedback to **calculate the accuracy of the recommendation** and **make tweaks to the solution** if necessary.



Connect with us about Deloitte's GenAI

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